Update #3 – March 20, 2024

1. Do you require that the awarded vendor be headquartered in the United States?

A: No

2. We have supported multiple MDMs in the past, Microsoft Intune being one of them. Implementations are usually dependent upon need. Can you please describe in more detail what you would want Microsoft Intune to manage for you with our mobile application?

A: We wish to remove our data from the phone if the phone is lost or stolen, we also wish to authenticate our staff for applications that tie to our authentication systems. Software that has its own authentication method is acceptable under this proposal.

3. Can you describe in more detail your ask on if we can support your County owned/leased building database, i.e. what format is the data in currently, and what would your expectations be for support?

A: The data is in Microsoft SQL. Support would include any issues with forms or reports reading/writing/deleting the data, assistance with issues that we do not have an ability to address as we would not have direct access to the database system.

4. Can the County elaborate on the required integrations and indicate the following for each:
   o What is the System name and version?
   o Is this One way or two way data exchange?
   o What is the sync frequency?
   o What data points are exchanged?
   o What is the goal of the integration?
   o Does the integration require real-time data transfer or batch imports?
   o Is there a Rest API available for the integration?

A: In the requirements document we only ask if your system has the capability to integrate to an Energy Management and/or a document management system. We did not specify a system. There are no required integrations in the scope of the requirements.

5. With regard to data conversion from Brightly, is the County needing inspection history, request history, resources, and attachments also converted?
6.

A: Will minimally require conversion or replication of users, building inventory, equipment, components, and planned maintenance schedules with tasks. Ability to import work order history would be very nice to have, but not essential.

7. What existing software systems will require integration with the FWO/AMS system?
A: There are no identified systems that will require integration with the FWOAMS.

8. FXN Matrix page 6.1 rows 8 and 9 – will the County accept links to training videos
A: Section 6.1, requirements 8 and 9 pertain to the departmental portal, so it is unclear how to answer your question. We will however accept links to training videos if supplied.

9. Has the County identified a budget for this initiative, and if so, is it possible to share?

A: The budget is identified in section 2.2 in the document titled the main document, Skagit County Government Request for Proposal for Facilities Work Order and Asset Management System. The name of the document is: "2024 RFP – Facility Work and Asset Management.docx" available on the County's bids web site at www.skagitcounty.net/rfp.

10. Has the County been in contact with other vendors prior to the release of this RFP? If so please list.

A: Already provided in Update #1(17) Brightly, OpenGov, and VUEWorks